



# Nursery Plant Guarantee

We sincerely appreciate your business and the opportunity to help you create the landscape you have always wanted. That is why Wallace's selects only the best nursery stock and stands behind its products with this guarantee.

- We guarantee our plants to be true to name and variety as well as insect and disease free at the time of purchase.
- Plant failures must be reported within one year from the date of purchase and be accompanied by a receipt and the failed plant.
- Claims must be made by the original purchaser. Purchaser must have receipt and the failed plant.
- Plants installed by the **customer** will receive a **one-time store credit for 50% of the original purchase price as indicated by the customer receipt.** Labor and delivery costs are non-refundable.
- Plants installed by **Wallace's** will receive a **one-time store credit for 100% of the original purchase price as indicated by the customer receipt.** Labor and delivery costs are non-refundable.
- Plants lost due to pests, disease, neglect or extreme weather are not covered under this guarantee.
- Due to the unpredictable temperature fluctuations in our area, we **do not guarantee** the hardiness of Annuals, Perennials, Roses, Azaleas, Rhododendrons, Holly, Boxwood, Dogwood Trees and Aquatic Plants.
- Plants grown indoors or installed in aboveground planters or containers are not guaranteed.
- Planting and labor fees are not included in this guarantee. It is not figured into the credit and must be paid again to have a replacement planted.

*This offer is valid only when the failed plant is returned with a receipt within one year of purchase.*

Thank you for shopping at Wallace's Garden Center,  
Your store for all seasons.

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